



## Agenda

### Rider Experience and Operations Committee Meeting

Thursday, July 3, 2025

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/84583628578?pwd=awoobF6CsaNQOD8YWBI3PR6K14DPnb.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 845 8362 8578, followed by the “#” key.

### Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today's agenda items and on topics within the committee's purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Councilmember*

#### BOARD MEMBERS

**Angela Birney**  
*Redmond Mayor*

**Christine Frizzell**  
*Lynnwood Mayor*

**Hunter George**  
*Fircrest Councilmember*

**De'Sean Quinn**  
*King County Councilmember*

**Peter von Reichbauer**  
*King County Councilmember*

**Girmay Zahilay**  
*King County Council Chair*

#### CHIEF EXECUTIVE OFFICER

**Dow Constantine**

6. **Business items**

For Committee Final Action

A. **Minutes:** June 5, 2025, Rider Experience and Operations Committee Meeting

For Recommendation to the Board

B. **Resolution No. R2025-15:** (1) Authorizing the chief executive officer to negotiate an agreement with Washington State Department of Transportation (WSDOT) to purchase the Mountlake Terrace Garage through a land transfer agreement, and (2) establishing a budget for the Mountlake Terrace Garage Rehabilitation Program by a) establishing an authorized program allocation of \$17,394,447 and b) establishing the program's 2025 annual budget of \$9,763,675.

C. **Motion No. M2025-35:** Authorizing the chief executive officer to execute a Law Enforcement Services Agreement with the City of Lynnwood for a one-year term in an amount not to exceed \$355,409.

7. **Reports to the Committee**

- Q1 2025 Fare Engagement Update
- 2024 Passenger Experience Survey Results
- Passenger Impact Program
- REO Metrics

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, August 7, 2025

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**