11/06/25 Rider Experience and Operations Committee Meeting Written Public Comment Submissions

Submissions

| Unnamed Commenter | 2 |
|---------------------------------------|---|
| Kelli Refer on behalf of Move Redmond | 3 |

<u>Unnamed Commenter</u>

2026 service plan correction I'm here to talk about that what you guys propose and some of the unproposed routes that I would like to be taken a discipline against it because you guys will not be making no real life change to riders for better future needs and prioritation .

Kelli Refer on behalf of Move Redmond

Note: The attachment referenced in this comment can be found at the end of this document.

Hello,

Please see Move Redmond's attached comment letter regarding the 2026 Service Plan. Sincerely,

Kelli Refer (she/her)
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October 29, 2025

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Dear Sound Transit Board Members,

Thank you for the opportunity to comment on the 2026 Service Plan. Move Redmond is a Transportation Management Association that serves the people who live, work, and go to school in Redmond. We advocate for frequent and reliable transportation options.

The 2026 Service Plan demonstrates how essential the I-90 crossing is in enhancing regional mobility. At every single outreach and member event our team attends, people bring up the importance of light rail crossing I-90. It is hard to overstate the significance of this regional connection in improving access to job hubs, hospitals, service providers, schools, and outdoor recreation, like the Eastrail. We are excited to have this connection come online.

The Regional Express Bus Network is another key part of our regional transportation system, and we appreciate the efforts of service planners to continue expanding service to optimize the system. Our team is thrilled to see both the 542 and 545 Sound Transit Express Busses continue after the I-90 connection opens. Our team offers two suggestions to improve the service plan:

- Increase the frequency of the 542
- Consider extending the 542 to Bear Creek Park & Ride

The proposed Nightowl Service meets a critical gap in our transportation network. Providing transit service that runs late at night is critical to helping more people utilize transit after late night events and also shift workers who arrive very early in the morning. We applaud Sound Transit for carefully considering the needs of transit dependent riders who will benefit significantly from additional late night service.

Thank you for the opportunity to provide input on the Service Plan. We appreciate your consideration of these recommendations and would be happy to discuss them further at your convenience.

Sincerely, Kelli Refer Move Redmond Executive Director