

Motion No. M2026-13

A motion of the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority authorizing the chief executive officer to increase the aggregate total amount authorized for the individual IT temporary contractor services contracts with Abacus Services Corporation, Infojini, Inc., Tryfacta, Inc., and 22nd Century Technologies, Inc. in the amount of \$10,000,000, for a new total authorized aggregate amount not to exceed \$20,000,000, plus applicable taxes.

Background

This contract modification would provide funding for temporary IT contractors to support increased number of personnel and facilities that require additional IT support. This increase was not planned for in the original contract as the drivers for growth began after the contracts were authorized. These drivers include: the accelerated pace of system expansion, organizational changes including Project MOST and subsequent adjustments, and short-term FIFA preparation and event-period support needs.

Temporary contractors will serve as a bridge while the agency backfills currently authorized full-time employee positions within the IT division. The request for an additional \$10,000,000 would provide between 15-30 temporary contractors through the original contract end date of August 2028 to support critical IT operational needs, including but not limited to, network engineering, IT project management, desktop support, and cloud/ data engineering. The contract was originally executed under Motion No. M2023-59. Applicable taxes are currently estimated to be \$1,055,000.00.

The IT division at Sound Transit supports end-user needs for the agency's people and buildings, as well as system operations. As these needs have grown in the agency, so has the need for IT support. Temporary services are commonly utilized by IT to maintain service continuity and backfill vacancies during staff turnover, as these vacancies generally take 4-5 months to fill.

Temporary services are also utilized to fill short-term project assignments for approved IT projects and programs. The use of IT temporary contractor services ensures that IT management staff can quickly acquire the skilled resources needed to address temporary workload demands.

Due to the fluid and evolving nature of the technology job market in the Seattle area, it may take longer to find qualified staff to fill permanent backfill roles. The ability to account for that delay and quickly deploy staff for projects and backfill positions ensures consistent service and project delivery to customers.

To ensure Sound Transit's use of temporary contract workers complies with applicable employment regulations, Sound Transit IT adheres to the adopted guidelines set by Agency Policy 302 regarding the use of temporary contract workers, including length of assignments and conditions.

These assignments have included Network Engineers, IT Project Managers, IT Client Services Technicians, IT Systems Administrators, Database Administrators, Web Developers, and other skillsets as required to ensure consistent agency support.

When seeking temporary contractor services for the IT division, Sound Transit competes the service request by submitting a description of the IT service(s) and requirements to the consultants. Sound Transit awards each task order by best value determination. The award of a contract does not create any guarantee or obligation on the part of Sound Transit to provide any minimum amount of work to the firms.

The IT division forecasts a continued need for temporary workers for short-term work assignments of no more than twelve months each (equivalent of 2,080 hours). As determined and directed by the IT division, the contracted vendors will furnish skilled temporary contract workers to perform various technical services for Sound Transit.

As additional IT projects to support the growth of operations are approved by the agency, temporary staffing needs for project work have increased. Additionally, typical staff turnover in the technology space requires that IT utilize temporary staff to ensure continuity of operations

Motion

It is hereby moved by the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority that the chief executive officer is authorized to increase the aggregate total amount authorized for the individual IT temporary contractor services contracts with Abacus Services Corporation, Infojini, Inc., Tryfacta, Inc., and 22nd Century Technologies, Inc. in the amount of \$10,000,000, for a new total authorized aggregate amount not to exceed \$20,000,000, plus applicable taxes.

APPROVED by the Rider Experience and Operations Committee of the Central Puget Sound Regional Transit Authority at a regular meeting thereof held on April 2, 2026.



Kristina Walker
Rider Experience and Operations Committee Chair

Attest:



Katie Flores,
Board Administrator