

***Information Technology Temporary
Staffing Services Contracts
Motion No. M2026-13***

Rider Experience & Operations Committee

4/2/2026



Why we are here

Committee Action Requested: Contract modification approval (Motion No. M2026-13)

- Increase the contract capacity from Not to Exceed \$10M to \$20M. Today's action would increase capacity by \$10M.
- This increase was calculated looking at prior years' burn rate, as well as anticipated needs.
- Exercise the second of three option years.

IT Temporary Services Overview

- Four individual contracts for IT Temporary Staffing Services
- Selected firms: Abacus Services, Infojini, Tryfacta, and 22nd Century Technologies.
- Each contract had an initial 2-year term, 9/1/2023 - 8/31/2025, with three 1-year options through 8/31/2028.
- Aggregate total = \$10M, including option years; \$20M upon approval of today's action.
- This action anticipates using funding already budgeted or reasonably assumed future budget.

IT Temporary Services Overview

IT Temp Contractor use under these contracts

- 91 Task Orders issued since 2023:
 - 35 IT Help/ Support assignments
 - 17 IT Project Management assignments
 - 11 IT Business Analysis assignments
 - 10 Network & Server Engineering Assignments
 - Other types of assignments include: InfoSec, Data, QA Services, App development and support

IT Temporary Services Background

IT Temporary Services, an Ongoing Need

- Quick turnaround for short-term needs.
 - Task Order duration capped at 12 months.
- Backfill vacancies during IT staff turnover.
- Short Term project tasks.

This increase is being driven by:

- Accelerated pace of growth of the agency and system, leading to the increase in demand of IT services, as well as constraints increasing FTE/TLE headcount in the IT department.

Thank you.



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